



Swimmers and their families must notify Hill Country Aquatics via email to [admin@hillcountryaquatics.com](mailto:admin@hillcountryaquatics.com) no later than the 15th of the month prior to the month the swimmer wishes to withdraw. For example, if your child will not be swimming in October, you would need to submit a withdrawal form no later than September 15. Your last billing date will be September 1st, and your last practice date would be September 30th. **There are NO EXCEPTIONS.**

**The account will be billed for the entire next monthly period if email notification is not received on or before the 15th day of the final month the swimmer wishes to participate.** This is the only method by which a swimmer can withdraw. Emailing or telling a coach or any other HCA employee DOES NOT meet inactivation requirements. If your swimmer is withdrawing for medical reasons, please provide documentation via email and indicate medical reasoning on the form.